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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
(Attorney Docket No. 104017.166)

In re Application of: Kittredge et al. ) Examiner: Not Yet Assigned  
Serial No: 10/040,041 ) Group Art Unit: 2151  
Filed: December 31, 2001 )  
For: WEB-BASED SYSTEM AND METHOD )

**CERTIFICATE OF FIRST CLASS MAILING UNDER 37 CFR §1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as First Class Mail in an envelope addressed to: BOX MISSING PARTS, Assistant Commissioner for Patents, Washington, DC 20231 on the date indicated below.

Date: 5/14/02

Heather May  
Heather May

**BOX MISSING PARTS**

Assistant Commissioner for Patents  
Washington, D.C. 20231

**REQUEST FOR EXTENSION OF TIME (37 CFR 1.136(a))**

Dear Sir:

In connection with the outstanding Notice to File Missing Parts of Nonprovisional Application, Applicants respectfully request a two-months extension of time pursuant to 37 C.F.R. §1.136(a), up to and including June 7, 2002.

Please charge our Deposit Account No. 08-0219 the required fee of \$195.00 pursuant to 37 C.F.R. §1.17(a)(1). Please also charge any deficiencies or credit any overpayment to Deposit Account No. 08-0219.

Respectfully submitted,

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Date: 5-14-02

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